

SAP EDUCATION

SAMPLE QUESTIONS: C_E2E1007112

SAP Certified Technology Specialist - SAP Solution Manager (Root Cause Analysis) 7.1 SP12

Disclaimer: These sample questions are for self-evaluation purposes only and do not appear on the actual certification exams. Answering the sample questions correctly is no guarantee that you will pass the certification exam. The certification exam covers a much broader spectrum of topics, so do make sure you have familiarized yourself with all topics listed in the exam competency areas before taking the certification exam.

Questions

1. Within a dialog transaction an ABAP system calls a function module in another ABAP system using a Remote Function Call (RFC).

What always happens in these systems at the beginning of this RFC call?

Note: There are 2 correct answers to this question.

a)	☐	A new dialog step is started in the called system.
b)	☐	The dialog work process in the calling system switches to PRIV mode.
c)	☐	The dialog step ends in the calling system.
d)	☐	A commit work statement is sent to the database in the calling system.

2. Which details are displayed in the Exception Management cockpit for multiple step executions?

Note: There are 2 correct answers to this question.

a)	☐	Completion status of individual steps
b)	☐	Own customer exceptions
c)	☐	Database response time

d)	☐	Memory usage
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3. There is a performance problem in an SAP NetWeaver Portal system.

How do you determine if this issue is related to a memory issue?

Please choose the correct answer.

a)	☐	Perform a thread dump analysis.
b)	☐	Analyze the Top WebDynpros with E2E Workload Analysis.
c)	☐	Analyze the heap memory usage with CA Introscope.
d)	☐	Analyze the extended memory usage with CA Introscope.

4. A user complains about long response times in the SAP NetWeaver Portal.

What could be the root cause?

Note: There are 2 correct answers to this question.

a)	☐	The flight recorder is activated.
b)	☐	Memory leaks exist.
c)	☐	Threads are blocked.
d)	☐	The byte code adapter is not deployed.

5. What is the main task of first-level support within the incident management process?

Please choose the correct answer.

a)	☐	Gather all context details for the incident
b)	☐	Perform a cross-component root cause analysis

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