

SAP® Live Access: Enabling Hands-On Practice for Effective Learning

As a subscriber to SAP® Learning Hub, a cloud-based enterprise learning solution, you can practice what you learn in the SAP Live Access environment. SAP Live Access allows you to work with fully configured SAP software systems to carry out class exercises, cross-train, and experiment – so you can [test, validate, explore, and get hands-on practice](#) with SAP software.

2 What is SAP Live Access?

2 How do I practice my skills and gain hands-on experience with live SAP software environments?

2 Can I visit SAP Live Access anytime I like?

2 How can I enter SAP Live Access?

2 Which SAP solutions are supported by SAP Live Access?

2 How can I purchase SAP Live Access?

2 Which purchase options do I have?

3 What does the pricing model look like?

3 Are there any specific requirements before I can start using SAP Live Access?

3 How can I start the training system?

3 How do I keep control over my consumption of SAP Live Access?

4 Where can I get additional support?

4 [Learn More](#)



**What is
SAP Live Access?**

SAP Live Access provides subscription-based access to training software systems from SAP. If you're a subscriber to SAP Learning Hub, you can benefit from practicing on live SAP software systems – wherever and whenever you want. Subscriptions to SAP Live Access can be purchased for a given amount of time.

The SAP Live Access environment complements course materials and learning rooms in SAP Learning Hub for a fully rounded approach to learning.

**How do I practice
my skills and gain
hands-on experience
with live SAP software
environments?**

With SAP Live Access, you can carry out exercises on live training systems from SAP that are preconfigured with all the data you need for the courses you are studying. Simply launch and learn. You are also free to experiment – your access isn't limited to carrying out the exercises. Whether you are preparing for a customer engagement, practicing for an SAP certification exam, looking to acquire new skills, or just experimenting, SAP Live Access can help you reach your training objectives.

**Can I visit SAP Live
Access anytime I like?**

With SAP Live Access, your environment is flexible and available on demand. This means it is available anywhere you have Internet access. Sign up when you need to learn, and start and stop as needed.

**How can I enter
SAP Live Access?**

SAP Live Access provides a single point of entry for you to access all systems with a consistent and simplified user experience. From SAP Learning Hub, the SAP Live Access environment is only one click away. You can launch SAP Live Access from SAP Learning Hub and log on using the SAP ID service. You can also enter SAP Live Access directly at <http://training.sap.com/shop/live-access> or from the *My Training* section in the [Training and Certification Shop](#).

**Which SAP solutions
are supported by
SAP Live Access?**

The SAP Live Access environment is available for a wide variety of SAP solutions, and we're adding more all the time. Check the available [course catalog](#) for SAP Live Access.

**How can I purchase
SAP Live Access?**

To simplify your experience using SAP Live Access, you can purchase SAP Live Access for a given amount of time through the [Training and Certification Shop](#) or by contacting your local SAP Education organization representative.

**Which purchase
options do I have?**

You can purchase a single subscription that allows you to start immediately, or you can make a bulk purchase, allowing flexible starting times upon redemption of vouchers. SAP Live Access can be purchased for a given amount of time. SAP is offering subscriptions in 20-hour blocks that last for 30 days.



What does the pricing model look like?

SAP Live Access is available in three categories, depending on the complexity of the system. You can purchase subscriptions in 20-hour blocks that are valid to be consumed over a 30-day period.

Are there any specific requirements before I can start using SAP Live Access?

In order to connect to a training system through SAP Live Access, you need to:

- Ensure that your desktop computer fulfills the technical prerequisites as described in *SAP Live Access – General User Guide*, available through the *Read first!* link in the SAP Live Access environment
 - Purchase a subscription for SAP Live Access that corresponds to the category of the desired course
 - Read and understand the course-specific guide in the *My Systems* view, as a link from the *Course ID*
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How can I start the training system?

You can easily access the training software system from the SAP Live Access environment. If you have not yet selected your course, go to the *Course Catalog* view and you can select the course you wish to practice, deploy the system, and receive notification when your system is available. Once available, you can access the system from the *My Systems* view. From there, you can also suspend or delete the system after practicing. Your self-contained access to the system allows you to start when you need to, pause to store current configurations, resume your practice, and delete when you are finished. Also, you can extend access to a deployed training software system with a second subscription once the first subscription has been consumed, in order to keep your system configuration.

For more information, read *SAP Live Access – General User Guide*, available through the *Read first!* link in the SAP Live Access environment.

How do I keep control over my consumption of SAP Live Access?

Consumption of SAP Live Access is centrally managed and controlled within the SAP Live Access environment, and users have full transparency into their consumption.

Through a comprehensive and user-friendly self-service experience under the *My Contingent* view, you can get full transparency into your consumed and available time. The *Action History* view provides you with your user history and actions. You are also able to easily manage course swapping on your own within the same category or a lower category to consume different courses.



Where can I get additional support?

You will find a link to support information in the footer of the SAP Live Access environment.

If you encounter any issues, please send your support requests to e-learning@sap.com. You can also reply to the e-mail notification that you receive after any initiating actions in the SAP Live Access environment.

Please provide the following information in your support request:

- The Course ID and collection (available on the *My Systems* view)
- The Voucher ID (available on the *My Systems* view)
- The unique training System ID (available on the *My Systems* view)
- Your contact e-mail address
- A detailed description of the problem and related screenshots, as they typically help to reproduce the problem

System-relevant information can be obtained from the *My Systems* list.

Note: If you encounter issues related to the network connection or network performance, please contact your local hosting provider first to analyze the issue.

Learn More

To learn more about SAP Live Access, please visit us [online](#) or speak to your SAP representative.



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