SAP® Global Certification Digital Badges
Frequently Asked Questions

Run Simple

What is a badge?

A badge is any visual token of achievement, affiliation, authorization, certification or other trust relationship. Acclaim, the enterprise-class open badge platform, applies this concept to the Web with connected, verifiable credentials. An SAP® Global Certification digital badge is a visual representation of your certification.

What are the benefits of badges?

As opposed to the PDF e-certificate, your digital badge can be shared easily through your social networks. At the same time, the badge serves as a real-time verification that your certification is valid. Interested parties can rest assured that a badge represents a legitimate, authenticated achievement, the nature of which is described within the badge itself, which is also linked to the issuing organization.

What information is contained within my badge?

Your digital badge includes information on the topic of the certification, the skills required, and the certification date and role.

Why do I have to create an account with Acclaim?

Acclaim is an open badge system that encompasses the badge definitions and graphics themselves, as well as the technology and procedures put in place to assess, award, and deliver badges.

How are badges verified?

When a person clicks on your badge and reviews the badge's details, including the date on which the badge was issued, this serves as a real-time verification that your certification is valid.

Are there any costs involved when I am claiming my badge?

There are no costs associated with collecting badges or sharing them.

Can I claim a badge for a certification that I already passed in 2016?

No. We will start issuing badges to those who got certified starting January 2017 for selected solutions. Please note that in the first phase, we will only issue badges for selected cloud solutions. If you are holding a valid certification for any of the following solutions certified 2017, you will be able to claim a badge:

- SAP S/4HANA® Cloud
- SAP Ariba® solutions
- SAP Hybris® solutions
- SAP SuccessFactors® solutions

I want to get certified in 2018. Will I get a badge when I pass the exam in 2018?

We are starting to issue badges in a phased approach, so whether you can get a badge for passing a 2018 certification depends on the solution you get certified on.

I am certified on an SAP SuccessFactors solution for which I am doing the Stay Current quarterly. What will be displayed on my badge, or will I receive a new badge every quarter?

On the badge details, you will see an expiration date. This date is always updated based on the Stay Current assessment result.

Can badges be shared on SAP platforms like SAP Learning Hub or SAP Jam?

Yes. Besides sharing on public social networks or in e-mail signatures, it is also possible to share badges in SAP Learning Rooms. (See the video.)

Will I still be able to download my PDF e-certificate?

Yes. You will still be able to download your PDF e-certificate from SAP Credential Manager.

What do I need to do to get an SAP Global Certification digital badge?

- Pass a certification
- Claim your badge through the e-mail notification after you have created your account on the Acclaim platform

I think I am eligible to get a badge, but I didn't receive the e-mail to claim a badge. What should I do?

1. Check in SAP Credential Manager to see if you still have a valid certification
2. Check that your e-mail address is stored correctly in SAP Credential Manager
3. Create a support ticket within SAP Credential Manager

What happens if the shared badge expires?

The badge details are still visible but show that the badge is expired.

What do I do if I have issues claiming or sharing my badge?

Please reach out to Acclaim support.

www.sap.com/contactsap

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