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Capgemini: Leading the Ranks in SAP Certifications in India through SAP® Education

Dedicated to ensuring client performance and competitive positioning, Capgemini is one of the world's top providers of consulting, technology, and outsourcing services. As part of the SAP® Global Certification program, Capgemini India innovated a process that lets consultants earn SAP certifications when it is convenient for them. Now Capgemini consultants have a broader reach, giving clients confidence in world-class project success.

Capgemini consultants stand out from the crowd

Continually growing the number of SAP certifications in India



Objectives

- Inspire customer confidence and competitive differentiation with skills and expertise validated by the SAP® Global Certification program
- Provide the right process knowledge and capabilities to deliver projects successfully
- Increase project wins and quality through greater confidence in world-class skills and performance

Why SAP

- SAP Global Certification carries strong weight and instills great confidence with clients
- Learning content provided by SAP® Learning Hub used to prepare for SAP certification exams
- Mass certification drives spread across the year, helping ensure consultants are well prepared to take exams on a convenient schedule

Benefits

- Comprehensive view into consultant skill sets, allowing better “up-skill” plans to raise consultant skill, rate-card, or release level
- Internal and external confidence in consultant capabilities
- Greater pass rates, increased motivation, and more billable time with a planned certification approach, resulting in quantifiable competitive differentiation

Future plans

- Continue consultant certification program and use the success in India as a global standard
- Establish a similar certification and onboarding process with SAP for newly hired graduates
- Increase use of SAP Learning Hub in future mass certification programs

“Having more consultants with SAP certifications helps us stand out in the market, win more deals, and deliver world-class solutions to our clients. It also helps attract, retain, and motivate the best talent. The validation from SAP Global Certification and SAP Learning Hub sets our workforce on a solid path to success.”

Raj Ahuja, Head of the Capability Center, SAP Transversal, Capgemini India

Company

Capgemini India

Location

Mumbai, India

Industry

Professional services

Products and Services

IT consulting, technology, outsourcing, and local professional services

Employees

125,110

Revenue

€10.6 billion (2012)

Web Site

www.in.capgemini.com

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The Best-Run Business Run SAP™