WINTTT

Train the Trainer

COURSE OUTLINE

Course Version: 02 Course Duration:

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Typographic Conventions

American English is the standard used in this handbook.

The following typographic conventions are also used.

This information is displayed in the instructor's presentation	-
Demonstration	-
Procedure	2 3
Warning or Caution	A
Hint	Q
Related or Additional Information	>>
Facilitated Discussion	,
User interface control	Example text
Window title	Example text

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Course Overview

TARGET AUDIENCE

This course is intended for the following audiences:

- Training Manager
- Trainer



UNIT 1 Foreword

Lesson 1: Foreword

Lesson Objectives

After completing this lesson, you will be able to:

Foreword

Ideal Training Planning and Preparation

Lesson 1: Ideal Training Planning and Preparation: General Principles

Lesson Objectives

After completing this lesson, you will be able to:

• Learn about the most important aspects of course planning and course preparation

Lesson 2: Ideal Training Planning and Preparation: Virtual

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the main factors involved in the preparation of training in the virtual training environment

Lesson 3: Ideal Training Planning and Preparation: Classroom

Lesson Objectives

After completing this lesson, you will be able to:

• The most important notes on how to prepare for a classroom training course

Lesson 4: Ideal Training Planning and Preparation: Hybrid

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the most important special features of preparation in the hybrid training environment



UNIT 3 Successful Training Start

Lesson 1: Successful Training Start: General Principles

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the most important general notes on how to start a course successfully

Lesson 2: Successful Training Start: Virtual

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the most important notes on how to discuss a course in the virtual environment

Lesson 3: Successful Training Start: Classroom

Lesson Objectives

After completing this lesson, you will be able to:

• Outline the most important hints on how to start training in the classroom

Lesson 4: Successful Training Start: Hybrid

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the most important special features of a successful training start in the hybrid environment



Professional Rhetoric and Presentation

Lesson 1: Professional Rhetoric and Presentation: General Principles

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the most important general notes and checklists about the professional use of body language, rhetoric, and presentation in training courses

Lesson 2: Professional Rhetoric and Presentation: Virtual

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the most important hints on how to rhetorically manage a course in the virtual environment, use body language despite limitations, and present it well

Lesson 3: Professional Rhetoric and Presentation: Classroom

Lesson Objectives

After completing this lesson, you will be able to:

• Implement the most important notes on how to conduct training in the classroom with regard to the use of rhetoric

Lesson 4: Professional Rhetoric and Presentation: Hybrid

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the most important methods and options in the hybrid environment



UNIT 5 Effective Media Use and **Visualization**

Lesson 1: Effective Media Use and Visualization: General Principles

Lesson Objectives

After completing this lesson, you will be able to:

Explain which media and visualizations are used successfully in the training course

Lesson 2: Effective Media Use and Visualization: Virtual

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the most important notes on which media and visualizations are ideally used in a virtual course

Lesson 3: Effective Media Use and Visualization: Classroom

Lesson Objectives

After completing this lesson, you will be able to:

· Use the most important hints on effectively using classroom media and designing visualizations to support learning

Lesson 4: Effective Media Use and Visualization: Hybrid

Lesson Objectives

After completing this lesson, you will be able to:

Describe the most important special features that must be taken into account in the hybrid training environment with regard to media use and visualizations



Helpful Activation Methods for Participants

Lesson 1: Helpful Activation Methods for Participants: General Principles

Lesson Objectives

After completing this lesson, you will be able to:

• Explain, in general, the use of activating methods and their use to activate participants in training

Lesson 2: Helpful Activation Methods for Participants: Virtual

Lesson Objectives

After completing this lesson, you will be able to:

· Describe the options for activating learners, especially in the virtual environment

Lesson 3: Helpful Activation Methods for Participants: Classroom

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the opportunities of activating learners in classroom training

Lesson 4: Helpful Activation Methods for Participants: Hybrid

Lesson Objectives

After completing this lesson, you will be able to:

• Name the main features of a hybrid training environment with regard to the activation of participants



Constructive and Positive Handling of Critical Situations

Lesson 1: Constructive and Positive Handling of Critical Situations: General Principles

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the most important general information on how to handle critical situations constructively and positively in a training course

Lesson 2: Constructive and Positive Handling of Critical Situations: Virtual

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the most important advantages of the virtual training environment so that critical situations do not arise or are controlled positively

Lesson 3: Constructive and Positive Handling of Critical Situations: Classroom

Lesson Objectives

After completing this lesson, you will be able to:

• Apply the most important hints on how to prevent, recognize, and positively control difficult situations in a classroom training course

Lesson 4: Constructive and Positive Handling of Critical Situations: Hybrid

Lesson Objectives

After completing this lesson, you will be able to:

• Outline the main challenges of critical situations to be considered in the hybrid environment

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