

Quality Planning and Inspection in SAP S/4HANA

COURSE OUTLINE

Course Version: 23 Course Duration:

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Typographic Conventions

American English is the standard used in this handbook. The following typographic conventions are also used.





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Course Overview

TARGET AUDIENCE

This course is intended for the following audiences:

- Application Consultant
- End User
- Super / Key / Power User
- Business User



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UNIT1 Quality Management Processes in the Logistics Processes

Lesson 1: Understanding the Positioning of Quality Management

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the integration of Quality Management (QM) in the logistical processes and explain the most important areas of Quality Management

Lesson 2: Understanding the Inspection Process Flow in Quality Management - Overview

Lesson Objectives

After completing this lesson, you will be able to:

• Get an overview of the inspection process flow

Lesson 3: Understanding the Problem Processing with Quality Notifications - Overview

Lesson Objectives

After completing this lesson, you will be able to:

· Describe problem processing with quality notifications



UNIT 2 Basic Data in Quality Management

Lesson 1: Using Material Master and Inspection Settings

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the inspection settings in the material master
- Explain Customizing for the inspection settings

Lesson 2: Using Sample Determination

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the master data for sample determination
- Describe the tasks of the sampling procedure

Lesson 3: Using Dynamic Modification

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the structure of the modification rule
- Explain how to use dynamic modification

Lesson 4: Processing Inspection Setup - Mass Maintenance

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the mass maintenance options for the inspection setup
- Use mass maintenance for an inspection setup that is already active

Lesson 5: Using Master Inspection Characteristic

Lesson Objectives

After completing this lesson, you will be able to:



- Describe the structure of master inspection characteristics
- Explain the options for using master inspection characteristics

Lesson 6: Using Input Processing for Measured Values

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the functions of input processing for measured values
- Describe how these functions can be used

Lesson 7: Using Code Groups and Codes

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the structure of coding
- Describe how the different catalog types can be used

Lesson 8: Using Selected Sets and Catalog Profile

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the structure of a selected set
- Explain how selected sets can be used in inspection planning

Lesson 9: Using Inspection Method

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the possible uses of inspection methods
- Explain inspection planning using inspection methods

Lesson 10: Distributing QM Basic Data

Lesson Objectives

After completing this lesson, you will be able to:

- Distribute certain QM basic data to other systems
- Describe the different distribution processes

Lesson 11: Using the Material Specification

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the structure of the material specification
- Describe the possible uses of the material specification



UNIT 3 Inspection Planning

Lesson 1: Using the Inspection Plan

Lesson Objectives

After completing this lesson, you will be able to:

- Use the inspection plan
- Describe the assignment of QM basic data in the inspection plan

Lesson 2: Using Test Equipment

Lesson Objectives

After completing this lesson, you will be able to:

- Use test equipment
- Explain the prerequisites for regularly monitoring the test equipment used

Lesson 3: Using Inspection Characteristics in the Inspection Plan

Lesson Objectives

After completing this lesson, you will be able to:

• Use and create additional inspection characteristics in inspection plans

Lesson 4: Using Reference Operation Set and Product Structure

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the options for the product structure within inspection planning

Lesson 5: Using the Engineering Workbench

Lesson Objectives

After completing this lesson, you will be able to:

• Use the Engineering Workbench for inspection planning



Lesson 6: Using Engineering Change Management

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the structure of the change master record

Lesson 7: Using Task List - Material Specification

Lesson Objectives

After completing this lesson, you will be able to:

• Use Task List - Material Specification

Lesson 8: Using Flexible Inspection Specifications

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the requirements for flexible inspection specifications

Lesson 9: Using Multiple Specifications - Overview (Optional)

Lesson Objectives

After completing this lesson, you will be able to:

• Use multiple specifications in inspection planning, in the inspection process, and at certificate creation

UNIT 4 Results Recording

Lesson 1: Recording and Valuating Inspection Results

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the different valuation options for inspection results
- Describe the processes in results recording



UNIT 5 Defects Recording

Lesson 1: Using Defects Recording in Inspection Processing

Lesson Objectives

After completing this lesson, you will be able to:

- Record defects at inspection lot, operation, or characteristic level
- Activate a quality notification from the created defect record



UNIT 6 Usage Decision

Lesson 1: Processing Inspection Completion with the Usage Decision

Lesson Objectives

After completing this lesson, you will be able to:

- Process inspection completion with the usage decision
- Plan UD codes



UNIT 7 Definition and Structure of Notifications

Lesson 1: Explaining Definition and Structure of Notifications

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the elements that are constituent parts of a quality notification system
- Describe the structure of a quality notification and how it can be used
- Describe how you can configure a quality notification



UNIT 8 Quality Notifications in Logistics

Lesson 1: Using Quality Notifications at Goods Receipt

Lesson Objectives

After completing this lesson, you will be able to:

- Use quality notifications at goods receipt
- Complain when a faulty delivery is received

Lesson 2: Processing Customer Complaints

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the procedure for returns and repairs processing using quality notifications



UNIT 9 Quality Notifications in Production

Lesson 1: Using Quality Notification During Production

Lesson Objectives

After completing this lesson, you will be able to:

- Create quality notifications in the system for general internal problems
- Create and process quality notifications with order confirmation



UNIT 10 General Functions of Quality Notifications

Lesson 1: Using General Functions and Customizing Settings for Quality Notifications

Lesson Objectives

After completing this lesson, you will be able to:

- Define new notification types and set up the required screen areas
- Explain the functions and structure of the action box for the notification type



UNIT 11 Quality-Related Costs and QM Orders

Lesson 1: Using QM Order

Lesson Objectives

After completing this lesson, you will be able to:

- Describe how the QM order is used and represented in the SAP system
- Create and Assign a QM order
- Describe how a confirmation is executed for the QM order
- Settle a QM order
- Display a cost report for a QM order



UNIT 12 SAP Business Workflow in QM -Overview

Lesson 1: Using SAP Business Workflow in Quality Management - Overview

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the main elements of the SAP Business Workflow
- Describe the use of the SAP Business Workflow in processes in quality management
- Describe the basic Customizing activities for the workflow

