ICP600

SAP Trade Management Business Process

COURSE OUTLINE

Course Version: 017 Course Duration:

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Typographic Conventions

American English is the standard used in this handbook.

The following typographic conventions are also used.

This information is displayed in the instructor's presentation	-
Demonstration	-
Procedure	2 3
Warning or Caution	A
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Course Overview

TARGET AUDIENCE

This course is intended for the following audiences:

- Data Manager
- Project Manager
- Application Consultant
- Development Consultant
- Data Consultant
- Business Analyst
- Business Process Architect
- Business Process Owner/Team Lead/Power User
- Developer
- Enterprise Architect
- Industry Specialist
- Solution Architect

UNIT 1 Business Context

Lesson 1: Explaining the Motivation and an Overview of Trade Management

Lesson Objectives

After completing this lesson, you will be able to:

- Describe the industry challenges
- Explain the end-to-end business process
- Explain the different business roles

Lesson 2: Explaining Key Elements for Success

Lesson Objectives

- Explain the importance of the end state analytic needs when implementing SAP Trade Management
- Explain the importance of change management in the organization
- Explain the importance of various testing cycles during the implementation



UNIT 2 Sales Planning and Budgeting

Lesson 1: Gaining an Overview about Sales Planning and Budgeting

Lesson Objectives

After completing this lesson, you will be able to:

Get an overview about Sales and Budgeting

Lesson 2: Performing the Planning Preparation

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the planning structure used in the business process
- Explain the main activities in the planning preparation

Lesson 3: Performing the Target Distribution

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the main activities of target distribution
- Define channels and categories
- · Explain the commercial conditions
- Explain the top-down distribution of targets

Lesson 4: Performing the Funds Setup

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the funding structure
- Explain dynamic funds and business advantages
- · Explain fixed funds and its usage

Lesson 5: Explaining Customer HQ Negotiation



Lesson Objectives

After completing this lesson, you will be able to:

• Explain the main activities in Customer HQ negotiation

Lesson 6: Explaining Planning Management

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the main activities in initiating the customer business planning
- · Explain the bottom-up planning activities
- · Explain the approval process and version management

Lesson 7: Performing Focused Execution

Lesson Objectives

- · Explain how the forecast is calculated
- Explain the corrective actions for adjusting the sales plan

UNIT 3 Customer Planning

Lesson 1: Explaining the Customer Planning Process

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the Customer Planning Process

Lesson 2: Explaining the Planning Setup

Lesson Objectives

After completing this lesson, you will be able to:

- Explain buyer concept
- Explain the maintenance of buyer targets
- Explain the benefits of creating a planning product hierarchy

Lesson 3: Explaining the Customer Strategy

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the main activities in building the account strategy
- Explain the customer mission, strategy and development plan

Lesson 4: Explaining the Baseline Planning

Lesson Objectives

After completing this lesson, you will be able to:

- Explain usage and maintenance of assortments
- Explain the elements, usage and the maintenance of a baseline plan
- Explain the concept of TU and CU

Lesson 5: Explaining the Promotion Planning

Lesson Objectives



After completing this lesson, you will be able to:

- Explain options to populate the customer promotion plan
- Explain how to evaluate customer plan against sales target, funds, KPIs
- Explain how to create and maintain alternative scenarios

Lesson 6: Explaining the Customer P&L Plan Approval

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the different types of approval
- Explain the activities generated when approving a plan

Lesson 7: Explaining the Operational Plan Execution

Lesson Objectives

After completing this lesson, you will be able to:

• Explain how the forecast is calculated, adjusted and handled in versions

UNIT 4 Promotion Planning

Lesson 1: Gaining an Overview About Promotion Planning

Lesson Objectives

After completing this lesson, you will be able to:

· Gain an overview about promotion planning

Lesson 2: Explaining Promotion Entry Points

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the methods used by the account manager to build up their promotional plan

Lesson 3: Explaining Promotion Timing, Products and Tactics

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the essential elements of a promotion

Lesson 4: Explaining Promotion Volume and Investment

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the planning of the overall promotional volume
- Explain the different trade investments and how to assign it to a promotion

Lesson 5: Explaining Promotion Optimization

Lesson Objectives

- Explain the overall impact of the promotion on the plan
- Evaluate alternative approaches to run the promotion in order to find the best option



Lesson 6: Explaining Promotion Approval

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the promotional approval process
- Explain the impacted and the generated activities, when approving a promotion

Lesson 7: Explaining Promotion Monitoring

Lesson Objectives

- Explain the promotional monitoring processes, tools and metrics
- Explain the typical promotion course correcting activities and their impacts



UNIT 5 Execution and Settlement

Lesson 1: Giving an Overview about Execution and Settlement

Lesson Objectives

After completing this lesson, you will be able to:

Give and overview of Execution and Settlement

Lesson 2: Explaining the Order-to Cash Integration

Lesson Objectives

After completing this lesson, you will be able to:

- Explain the generation of discount, contract settlement conditions or rebate conditions from a promotion
- Explain the integration of actual discounts with funds checkbook

Lesson 3: Explaining the In-Store Preparation

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the necessary In-Store Preparation activities to ensure proper in-store promotion execution

Lesson 4: Explaining In-Store Tracking

Lesson Objectives

After completing this lesson, you will be able to:

• Explain the In-Store Tracking activities that provide the account manager with visibility into the customer execution of the agreed promotion

Lesson 5: Explaining Accruals Management

Lesson Objectives

After completing this lesson, you will be able to:

Explain the accruals management process for building the accruals for all conditional investments that are based on the performance of the customer in order to prepare for deferred payments



• Explain the different accruals calculation methods and their required information

Lesson 6: Explaining Claims and Settlement

Lesson Objectives

- Explain the different proof of performance for validating a customer claim
- Explain the settlement process