HR827

SAP SuccessFactors Performance Management Administration

COURSE OUTLINE

Course Version: 2311 Course Duration:

SAP Copyrights, Trademarks and Disclaimers

© 2023 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. Please see https://www.sap.com/corporate/en/legal/copyright.html for additional trademark information and notices.

Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors.

National product specifications may vary.

These materials may have been machine translated and may contain grammatical errors or inaccuracies.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP SE or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP SE or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platform directions and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.



Typographic Conventions

American English is the standard used in this handbook.

The following typographic conventions are also used.

This information is displayed in the instructor's presentation	-
Demonstration	-
Procedure	2 3
Warning or Caution	A
Hint	Q
Related or Additional Information	>>
Facilitated Discussion	,
User interface control	Example text
Window title	Example text

Contents

vii	Course Overview		
1	Unit 1:	Introducing the Course	
1		Lesson: Introducing the Course	
3	Unit 2:	Exploring Performance Management	
3 3 3		Lesson: Describing SAP SuccessFactors Performance Management Lesson: Creating Competencies Lesson: Creating Job Families and Roles	
5	Unit 3:	Setting Up Form Template	
5 5 5		Lesson: Defining Terminology Lesson: Creating Rating Scales Lesson: Adding and Modifying Route Maps	
7	Unit 4:	Managing Performance Form Templates	
7		Lesson: Describing Performance Form Templates Lesson: Adding Templates from the SuccessStore or Based on an Existing Template	
9	Unit 5:	Configuring Form Template	
9 9 9		Lesson: Configuring General Settings Lesson: Editing Fields and Sections Lesson: Modifying Form Template Settings	
11	Unit 6:	Managing Performance Cycle	
11 11		Lesson: Creating a Launch Form Schedule Lesson: Managing the Performance Cycle Process	



13 Unit 7: **Exploring SAP SuccessFactors Continuous Performance** Management (CPM) 13 Lesson: Activating SAP SuccessFactors Continuous Performance Management 13 Lesson: Setting Permissions for SAP SuccessFactors Continuous Performance Management 13 Lesson: Configuring SAP SuccessFactors Continuous Performance Management 13 Lesson: Using SAP SuccessFactors Continuous Performance Management to Increase Work Performance 13 Lesson: Introducing Continuous Feedback 14 Lesson: Integrating SAP SuccessFactors Continuous Performance Management

Course Overview

TARGET AUDIENCE

This course is intended for the following audiences:



Introducing the Course

Lesson 1: Introducing the Course

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the general information about the course



UNIT 2 Exploring Performance Management

Lesson 1: Describing SAP SuccessFactors Performance Management

Lesson Objectives

After completing this lesson, you will be able to:

• Describe the purpose and goals of performance management

Lesson 2: Creating Competencies

Lesson Objectives

After completing this lesson, you will be able to:

• Discuss competency libraries, and how to create, delete, and modify competencies in a library

Lesson 3: Creating Job Families and Roles

Lesson Objectives

After completing this lesson, you will be able to:

• Describe and configure job families and roles



UNIT 3 Setting Up Form Template

Lesson 1: Defining Terminology

Lesson Objectives

After completing this lesson, you will be able to:

• Define the rating scale terminologies

Lesson 2: Creating Rating Scales

Lesson Objectives

After completing this lesson, you will be able to:

• Create, copy, and edit a rating scale

Lesson 3: Adding and Modifying Route Maps

Lesson Objectives

After completing this lesson, you will be able to:

• Create, copy, and edit a route map

Managing Performance Form Templates

Lesson 1: Describing Performance Form Templates

Lesson Objectives

After completing this lesson, you will be able to:

• Describe PMv12A form templates and the historical evolution from the legacy versions

Lesson 2: Adding Templates from the SuccessStore or Based on an Existing Template

Lesson Objectives

After completing this lesson, you will be able to:

• Add a PMv12 Acceleration form template to the instance and duplicate a form template



Configuring Form Template

Lesson 1: Configuring General Settings

Lesson Objectives

After completing this lesson, you will be able to:

• Review the fields in general settings, attach a route map and rating scale to the form, turn on switches for buttons in Form Template Settings, and permission the buttons

Lesson 2: Editing Fields and Sections

Lesson Objectives

After completing this lesson, you will be able to:

 Define the components of sections and fields and modify the sections and fields in the performance form template

Lesson 3: Modifying Form Template Settings

Lesson Objectives

After completing this lesson, you will be able to:

Discuss the additional settings located in form template settings



Managing Performance Cycle

Lesson 1: Creating a Launch Form Schedule

Lesson Objectives

After completing this lesson, you will be able to:

• Review testing the form template and practice launching forms using two different methods

Lesson 2: Managing the Performance Cycle Process

Lesson Objectives

After completing this lesson, you will be able to:

• Describe methods of managing the review process and organizational changes in Administration Center

Exploring SAP SuccessFactors Continuous Performance Management (CPM)

Lesson 1: Activating SAP SuccessFactors Continuous Performance Management

Lesson Objectives

After completing this lesson, you will be able to:

Introduce and activate SAP SuccessFactors Continuous Performance Management

Lesson 2: Setting Permissions for SAP SuccessFactors Continuous Performance Management

Lesson Objectives

After completing this lesson, you will be able to:

Set Permissions for SAP SuccessFactors Continuous Performance Management

Lesson 3: Configuring SAP SuccessFactors Continuous Performance Management

Lesson Objectives

After completing this lesson, you will be able to:

• Configure SAP SuccessFactors Continuous Performance Management

Lesson 4: Using SAP SuccessFactors Continuous Performance Management to Increase Work Performance

Lesson Objectives

After completing this lesson, you will be able to:

Use SAP SuccessFactors Continuous Performance Management to increase work performance

Lesson 5: Introducing Continuous Feedback

Lesson Objectives

After completing this lesson, you will be able to:

· Introduce Continuous Feedback

SAP®

Lesson 6: Integrating SAP SuccessFactors Continuous Performance Management

Lesson Objectives

After completing this lesson, you will be able to:

• Integrate SAP SuccessFactors Continuous Performance Management