# HR820

# **SAP SuccessFactors Performance and Goals Project Team Orientation**

**COURSE OUTLINE** 

Course Version: 2505 Course Duration:

# **SAP Copyrights, Trademarks and Disclaimers**

© 2025 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. Please see <a href="https://www.sap.com/corporate/en/legal/copyright.html">https://www.sap.com/corporate/en/legal/copyright.html</a> for additional trademark information and notices.

Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors.

National product specifications may vary.

These materials may have been machine translated and may contain grammatical errors or inaccuracies.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP SE or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP SE or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platform directions and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.



# **Typographic Conventions**

American English is the standard used in this handbook.

The following typographic conventions are also used.

This information is displayed in the instructor's presentation	
Demonstration	-
Procedure	2 3
Warning or Caution	1
Hint	
Related or Additional Information	<b>&gt;&gt;</b>
Facilitated Discussion	
User interface control	Example text
Window title	Example text

## **Contents**

vii	Course O	verview
1	Unit 1:	Introducing the Project Team Orientation (PTO)
1 1		Lesson: Describing the PTO Lesson: Managing Data Protection and Privacy
3	Unit 2:	Introducing SAP SuccessFactors Performance and Goals
3		Lesson: Exploring SAP SuccessFactors HCM Suite Lesson: Describing SAP SuccessFactors Performance and Goals
5	Unit 3:	Discovering Performance and Goals
5 5 5 5 5		Lesson: Navigating the SAP SuccessFactors Home Page Lesson: Managing User Data Lesson: Setting up Security Lesson: Accessing SAP SuccessFactors on Mobile Devices Lesson: Reviewing the Decisions Checklist
7	Unit 4:	Exploring SAP SuccessFactors Goal Management
7 7 7 7 7 8		Lesson: Describing Goal Management Lesson: Working with Goal Plans Lesson: Configuring Goal Plan Template Lesson: Creating and Managing Goals Lesson: Optimizing Goal Management Lesson: Reviewing the Decisions Checklist
9	Unit 5:	Analyzing Job Architecture and Capability concepts in Performance Management
9 9 9 9		Lesson: Explaining Job Families, Job Roles, and Job Codes Lesson: Describing Competencies and Skills Lesson: Using Writing Assistant Lesson: Reviewing the Decisions Checklist
11	Unit 6:	Exploring Performance Management
11 11 11 11 11 12 12		Lesson: Introducing Performance Management Lesson: Explaining the Performance Review Form Components Lesson: Explaining the Performance Review Template Components Lesson: Utilizing Performance Management Tools Lesson: Exploring the AI Capabilities Available in Performance Management Lesson: Identifying Performance Management Key Features Lesson: Reviewing the Decisions Checklist



13	Unit 7:	Exploring Continuous Performance Management (CPM)
13		Lesson: Introducing Continuous Performance Management (CPM)
13		Lesson: Configuring Continuous Performance Management (CPM)
13		Lesson: Exploring Views
13		Lesson: Managing Continuous Feedback Activities
13		Lesson: Reviewing the Decisions Checklist
15	Unit 8:	Discovering Calibration
15		Lesson: Using the Calibration tool
15		Lesson: Implementing Business Beyond Bias (BBB)
15		Lesson: Reviewing the Decisions Checklist
17	Unit 9:	Exploring 360 Reviews
<b>17</b>	Unit 9:	Exploring 360 Reviews  Lesson: Introducing 360 Reviews
	Unit 9:	
17	Unit 9:	Lesson: Introducing 360 Reviews
17 17	Unit 9:	Lesson: Introducing 360 Reviews Lesson: Explaining the 360 Review Form Components
17 17 17	Unit 9:	Lesson: Introducing 360 Reviews Lesson: Explaining the 360 Review Form Components Lesson: Managing the 360 Review Process
17 17 17 17 17		Lesson: Introducing 360 Reviews Lesson: Explaining the 360 Review Form Components Lesson: Managing the 360 Review Process Lesson: Explaining the 360 Review Template Components Lesson: Reviewing the Decisions Checklist
17 17 17 17	Unit 9: Unit 10:	Lesson: Introducing 360 Reviews Lesson: Explaining the 360 Review Form Components Lesson: Managing the 360 Review Process Lesson: Explaining the 360 Review Template Components
17 17 17 17 17		Lesson: Introducing 360 Reviews Lesson: Explaining the 360 Review Form Components Lesson: Managing the 360 Review Process Lesson: Explaining the 360 Review Template Components Lesson: Reviewing the Decisions Checklist

νi

# **Course Overview**

#### TARGET AUDIENCE

This course is intended for the following audiences:



# **Introducing the Project Team Orientation (PTO)**

#### **Lesson 1: Describing the PTO**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Define the purpose and goals of the PTO.

#### **Lesson 2: Managing Data Protection and Privacy**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Locate Data Protection and Privacy resources.



## **UNIT 2 Introducing SAP SuccessFactors Performance** and Goals

#### **Lesson 1: Exploring SAP SuccessFactors HCM Suite**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Review the SAP SuccessFactors HCM Suite.

#### **Lesson 2: Describing SAP SuccessFactors Performance and Goals**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Describe SAP SuccessFactors Performance and Goals.



# Discovering Performance and Goals

#### **Lesson 1: Navigating the SAP SuccessFactors Home Page**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Navigate the SAP SuccessFactors Home Page.
- Define Admin Center.

#### **Lesson 2: Managing User Data**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

Manage user data in SAP SuccessFactors.

#### **Lesson 3: Setting up Security**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Describe the security model used in SAP SuccessFactors.
- · Configure Role-Based Permissions.
- · Manage Administration Privileges.

#### **Lesson 4: Accessing SAP SuccessFactors on Mobile Devices**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

Access SAP SuccessFactors on mobile devices.

#### **Lesson 5: Reviewing the Decisions Checklist**

#### **Lesson Objectives**

After completing this lesson, you will be able to:



# **Exploring SAP SuccessFactors Goal Management**

#### **Lesson 1: Describing Goal Management**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Provide an overview of SAP SuccessFactors Goal Management.
- Explain Latest Goal Management Features.

#### **Lesson 2: Working with Goal Plans**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Describe Goal Plans.
- Explain Manager's and Employee's Role in Goal Planning.
- Manage Goal Plan Read/Write Permissions.

#### **Lesson 3: Configuring Goal Plan Template**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

· Configure Goal Plan Template.

#### **Lesson 4: Creating and Managing Goals**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- · Create a new goal.
- Explain Goal Alignment.
- · Import goals.

#### **Lesson 5: Optimizing Goal Management**

#### **Lesson Objectives**



After completing this lesson, you will be able to:

• Implement strategies to optimize and enhance Goal Management processes.

#### **Lesson 6: Reviewing the Decisions Checklist**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

# Analyzing Job Architecture and Capability concepts in Performance Management

#### Lesson 1: Explaining Job Families, Job Roles, and Job Codes

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Explain Job Families, Job Roles, and Job Codes.

#### **Lesson 2: Describing Competencies and Skills**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Describe Attributes.
- Define Core Attributes.

#### **Lesson 3: Using Writing Assistant**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

Use Writing Assistant.

#### **Lesson 4: Reviewing the Decisions Checklist**

#### **Lesson Objectives**

After completing this lesson, you will be able to:



# **Exploring Performance Management**

#### **Lesson 1: Introducing Performance Management**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Define Performance Management.
- Describe Performance Review Forms.
- Access Performance Review Forms.

#### **Lesson 2: Explaining the Performance Review Form Components**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Explain the different components of a Performance Review Form: Form title, Form workflow, and Form sections.
- Review the PM Opt-in Features.

# **Lesson 3: Explaining the Performance Review Template Components**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Explain the different components of a Performance Review Template: Rating Scale and Route Maps.

#### **Lesson 4: Utilizing Performance Management Tools**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

 Utilize the supporting performance management tools: Team Overview, Stack Ranker, Check Tool, and Delegation.

# Lesson 5: Exploring the Al Capabilities Available in Performance Management



#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Identify and use the Al-Assisted capabilities in Performance Management.

#### **Lesson 6: Identifying Performance Management Key Features**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Identify key features of Performance Management forms.

#### **Lesson 7: Reviewing the Decisions Checklist**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

# **UNIT 7 Exploring Continuous Performance Management** (CPM)

#### **Lesson 1: Introducing Continuous Performance Management (CPM)**

#### Lesson Objectives

After completing this lesson, you will be able to:

- Describe Continuous Performance Management (CPM).
- State the benefits of Continuous Performance Management (CPM).

#### **Lesson 2: Configuring Continuous Performance Management (CPM)**

#### Lesson Objectives

After completing this lesson, you will be able to:

Configure Continuous Performance Management (CPM).

#### **Lesson 3: Exploring Views**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Illustrate Channels, Activities, Meeting, and Achievements Views.

#### **Lesson 4: Managing Continuous Feedback Activities**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Navigate the Continuous Feedback interface.
- Delete Continuous Feedback.
- Set Continuous Performance Management Email notifications.
- Explore Al Capabilities in Continuous Performance and Feedback.

#### **Lesson 5: Reviewing the Decisions Checklist**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

## **Discovering Calibration**

#### **Lesson 1: Using the Calibration tool**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Use the Calibration tool.
- Manage Calibration Permissions.

#### **Lesson 2: Implementing Business Beyond Bias (BBB)**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Implement the various options available under the Business Beyond Bias (BBB) initiative.

#### **Lesson 3: Reviewing the Decisions Checklist**

#### **Lesson Objectives**

After completing this lesson, you will be able to:





## **Exploring 360 Reviews**

#### **Lesson 1: Introducing 360 Reviews**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Provide an overview of 360 Reviews.
- Access 360 Review Forms.

#### **Lesson 2: Explaining the 360 Review Form Components**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

- Explain the different components of a 360 Review Form: Form title, Form route map, and Form sections.
- Explore Al-Assisted Writing in 360 Review Forms.

#### **Lesson 3: Managing the 360 Review Process**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Explain the various features involved in managing the 360 Review process.

#### **Lesson 4: Explaining the 360 Review Template Components**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Explain the different components of a 360 Review Template: Rating scale and Route maps.

#### **Lesson 5: Reviewing the Decisions Checklist**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

Review the decisions to be made before implementation.

SAP

# **Planning Next Steps**

#### **Lesson 1: Reviewing Next Steps**

#### **Lesson Objectives**

After completing this lesson, you will be able to:

• Explore the steps to take after working through the PTO.

