ADM920

SAP Identity Management

COURSE OUTLINE

Course Version: 17 Course Duration:

SAP Copyrights, Trademarks and Disclaimers

© 2020 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. Please see http://global12.sap.com/corporate-en/legal/copyright/index.epx for additional trademark information and notices.

Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors.

National product specifications may vary.

These materials may have been machine translated and may contain grammatical errors or inaccuracies.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP SE or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP SE or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platform directions and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

Typographic Conventions

American English is the standard used in this handbook.

The following typographic conventions are also used.

This information is displayed in the instructor's presentation	—
Demonstration	>
Procedure	2 3
Warning or Caution	1
Hint	
Related or Additional Information	>>
Facilitated Discussion	•—
User interface control	Example text
Window title	Example text



Contents

vii	Course Overview	
1	Unit 1:	SAP Identity Management (IdM)
1		Lesson: Describing SAP Identity Management
1		Lesson: Explaining SAP IdM Architecture
1		Lesson: Describing the SAP IdM Data Model
3	Unit 2:	Forms
3		Lesson: Creating Forms
3		Lesson: Customizing Search Results
3		Lesson: Implementing a Custom User Interface
5	Unit 3:	Jobs
5		Lesson: Creating Jobs
5		Lesson: Creating a Repository
5		Lesson: Creating Repository Jobs
5		Lesson: Implementing Scripts for Advanced Data Conversion
7	Unit 4:	Provisioning and Workflow
7		Lesson: Creating Processes
7		Lesson: Auditing the Task Execution Process
7		Lesson: Describing the SAP Provisioning Framework
7		Lesson: Assigning Privileges
9	Unit 5:	Roles
9		Lesson: Creating Business Roles
9		Lesson: Defining Automatic Role Assignments
11	Unit 6:	Approval Workflow
11		Lesson: Configuring Approval Workflows
11		Lesson: Sending Notifications
11		Lesson: Storing Information with Pending Value Objects (PVO) and
		Context Variables
11		Lesson: Implementing Automatic Approve/Decline of Role Requests
13	Unit 7:	Context-Based Assignments
13		Lesson: Defining Context
13		Lesson: Creating Guided Activity Tasks
13		Lesson: Provisioning Context Toward Backend Systems
13		Lesson: Assigning Automatic and Conditional Context



15	Unit 8:	SAP IdM and Other SAP Systems
15		Lesson: Provisioning a User to AS ABAP
15		Lesson: Setting Up SuccessFactors (SF)
15		Lesson: Configuring the Virtual Directory Server (VDS) to Publish Information
15		Lesson: Verifying Authorization Compliance
15		Lesson: Setting Up SAP Human Capital Management (HCM)
17	Unit 9:	Advanced Tasks
17		Lesson: Running Housekeeping Procedures
17		Lesson: Accessing the Identity Center Database
17		Lesson: Debugging Entries
17		Lesson: Optimizing the Performance of SAP IdM
17		Lesson: Explaining the Reporting Tools
17		Lesson: Resetting Passwords
19	Unit 10:	SAP IdM Installation and Configuration
19		Lesson: Installing SAP IdM
19		Lesson: Configuring SAP IdM Security
19		Lesson: Updating the Service Package
19		Lesson: Upgrading SAP IdM 7.2
19		Lesson: Setting up High-Availability for SAP IdM
19		Lesson: Transporting Content
20		Lesson: Explaining SAP Rapid Deployment Solution (RDS) for SAP IdM

Course Overview

TARGET AUDIENCE

This course is intended for the following audiences:

- Technology Consultant
- System Administrator
- Solution Architect



UNIT 1 SAP Identity Management (IdM)

Lesson 1: Describing SAP Identity Management

Lesson Objectives

After completing this lesson, you will be able to:

Identify IdM architecture and data ownership

Lesson 2: Explaining SAP IdM Architecture

Lesson Objectives

After completing this lesson, you will be able to:

• Identify the components of IdM

Lesson 3: Describing the SAP IdM Data Model

Lesson Objectives

After completing this lesson, you will be able to:

- · Create an attribute in the schema
- Describe configuration packages



UNIT 2 Forms

Lesson 1: Creating Forms

Lesson Objectives

After completing this lesson, you will be able to:

Create a custom UI

Lesson 2: Customizing Search Results

Lesson Objectives

After completing this lesson, you will be able to:

• Customize a default display and search task

Lesson 3: Implementing a Custom User Interface

Lesson Objectives

After completing this lesson, you will be able to:

Invoke an SAP IdM API

UNIT 3 Jobs

Lesson 1: Creating Jobs

Lesson Objectives

After completing this lesson, you will be able to:

- Create jobs to read data from a repository or a temporary table
- Enable delta to reduce the load on the systems

Lesson 2: Creating a Repository

Lesson Objectives

After completing this lesson, you will be able to:

• Understand and create repositories and dispatchers

Lesson 3: Creating Repository Jobs

Lesson Objectives

After completing this lesson, you will be able to:

Run repository jobs

Lesson 4: Implementing Scripts for Advanced Data Conversion

Lesson Objectives

After completing this lesson, you will be able to:

• Use scripting for advanced logic and data transformation



UNIT 4

Provisioning and Workflow

Lesson 1: Creating Processes

Lesson Objectives

After completing this lesson, you will be able to:

· Create your own workflows

Lesson 2: Auditing the Task Execution Process

Lesson Objectives

After completing this lesson, you will be able to:

• Audit the task execution process

Lesson 3: Describing the SAP Provisioning Framework

Lesson Objectives

After completing this lesson, you will be able to:

• Import a provisioning framework

Lesson 4: Assigning Privileges

Lesson Objectives

After completing this lesson, you will be able to:

Assign privileges



UNIT 5 Roles

Lesson 1: Creating Business Roles

Lesson Objectives

After completing this lesson, you will be able to:

· Create business roles for users

Lesson 2: Defining Automatic Role Assignments

Lesson Objectives

After completing this lesson, you will be able to:

• Define automatic role assignment and dynamic groups



Approval Workflow

Lesson 1: Configuring Approval Workflows

Lesson Objectives

After completing this lesson, you will be able to:

· Configure approval workflows

Lesson 2: Sending Notifications

Lesson Objectives

After completing this lesson, you will be able to:

Send notifications

Lesson 3: Storing Information with Pending Value Objects (PVO) and Context Variables

Lesson Objectives

After completing this lesson, you will be able to:

• Store information with pending value objects (PVO) and context variables

Lesson 4: Implementing Automatic Approve/Decline of Role Requests

Lesson Objectives

After completing this lesson, you will be able to:

• Implement automated approve/decline of role requests



UNIT 7

Context-Based Assignments

Lesson 1: Defining Context

Lesson Objectives

After completing this lesson, you will be able to:

• Use Context-Based Assignments

Lesson 2: Creating Guided Activity Tasks

Lesson Objectives

After completing this lesson, you will be able to:

• Create guided activity tasks to request roles

Lesson 3: Provisioning Context Toward Backend Systems

Lesson Objectives

After completing this lesson, you will be able to:

• Provision context towards back-end systems

Lesson 4: Assigning Automatic and Conditional Context

Lesson Objectives

After completing this lesson, you will be able to:

· Assign automatic and conditional context



UNIT 8 SAP IdM and Other SAP Systems

Lesson 1: Provisioning a User to AS ABAP

Lesson Objectives

After completing this lesson, you will be able to:

Provision a user to AS ABAP

Lesson 2: Setting Up SuccessFactors (SF)

Lesson Objectives

After completing this lesson, you will be able to:

• Set up SuccessFactors connector

Lesson 3: Configuring the Virtual Directory Server (VDS) to Publish Information

Lesson Objectives

After completing this lesson, you will be able to:

• Publish information by modifying the VDS mode

Lesson 4: Verifying Authorization Compliance

Lesson Objectives

After completing this lesson, you will be able to:

· Verify compliance during integration

Lesson 5: Setting Up SAP Human Capital Management (HCM)

Lesson Objectives

After completing this lesson, you will be able to:

· Set up integration between HCM and IdM



UNIT 9 Advanced Tasks

Lesson 1: Running Housekeeping Procedures

Lesson Objectives

After completing this lesson, you will be able to:

• Configure the schedule for housekeeping procedures

Lesson 2: Accessing the Identity Center Database

Lesson Objectives

After completing this lesson, you will be able to:

Access the entry types in the Identity Center database

Lesson 3: Debugging Entries

Lesson Objectives

After completing this lesson, you will be able to:

· Enable the entry trace for debugging

Lesson 4: Optimizing the Performance of SAP IdM

Lesson Objectives

After completing this lesson, you will be able to:

· Optimize the performance of IdM

Lesson 5: Explaining the Reporting Tools

Lesson Objectives

After completing this lesson, you will be able to:

Explain the reporting tools

Lesson 6: Resetting Passwords

Lesson Objectives



After completing this lesson, you will be able to:

Reset passwords

UNIT 10

SAP IdM Installation and Configuration

Lesson 1: Installing SAP IdM

Lesson Objectives

After completing this lesson, you will be able to:

Install SAP IdM

Lesson 2: Configuring SAP IdM Security

Lesson Objectives

After completing this lesson, you will be able to:

• Configure SAP IdM security

Lesson 3: Updating the Service Package

Lesson Objectives

After completing this lesson, you will be able to:

• Update the service package

Lesson 4: Upgrading SAP IdM 7.2

Lesson Objectives

After completing this lesson, you will be able to:

• Upgrade SAP IdM 7.2

Lesson 5: Setting up High-Availability for SAP IdM

Lesson Objectives

After completing this lesson, you will be able to:

Set up high-availability SAP IdM

Lesson 6: Transporting Content

Lesson Objectives



After completing this lesson, you will be able to:

Transport content

Lesson 7: Explaining SAP Rapid Deployment Solution (RDS) for SAP IdM

Lesson Objectives

After completing this lesson, you will be able to:

• Explain SAP Rapid Deployment Solution (RDS) for SAP IdM